

Employment opportunity at Avensys Solutions

Position : Service Technician

Location : Oakville, ON

Avensys Solutions inc. is an industry leader providing instrumentation and integrated solutions for the monitoring of industrial processes and environmental surveillance applications for air and water in the Canadian marketplace.

Job Description

The Service Technician is responsible to perform repair and customer support related to the equipment sold by Avensys. The ultimate objective is to provide a comprehensive, friendly and prompt service turn around to our clientele.

Responsibilities

The main responsibilities for this position are:

- Perform repairs, mostly in house
- Troubleshoot problems/issues with equipment
- Prepare service reports for clients
- Prepare equipment for CSA approvals
- Become proficient in Business Central Service Module
- Ensure quick turn around for every repair
- Assist with Equipment Return Process, in house handling and disposition
- Support Rental department when needed
- Support and inform Sales representatives and clients as needed

Qualifications

- Must be customer focused and organized;
- Ability to work in a cloud based environment
- Strong ability to listen and pay attention to details;
- Impeccable Workmanship
- Have a proven ability to manage relationships with current and new customers;
- Possess a technical background and understand the industrial application/processes
- Bilingualism (English-French) is an asset

Education

College degree in a technical field with 5 to 10 years of work experience in a similar position.

Please contact Pierre Michaud at pmichaud@avensys.com for more details.