

Teledyne ISCO One Year Limited Warranty

The Limited Warranty is exclusive to Teledyne ISCO (“Teledyne”) trademarked Good(s) providing a one-year limited warranty against defects in material or workmanship for each Good(s) containing a serial number. The limited warranty shall, unless otherwise agreed, commence at the time of original shipment from Teledyne. Good(s) found to be defective during the warranty period will be repaired or replaced by the factory designated service center at no charge to the customer. The determination to repair or replace defective Good(s) shall reside solely with Teledyne. Teledyne’s sole liability is exclusively limited to the repair or replacement of the defective Good(s).

No item may be returned for service without a Return Material Authorization (RMA) number issued by Teledyne.

Teledyne is not liable for consequential, administrative, or punitive damages including loss of use.

Teledyne will pay surface transportation charges to and from the service center within the 48 contiguous United States of America for the repair or replacement of Good(s) proved to be defective within the first 30 days of original shipment.

****This warranty is only applicable within the United States of America and countries where Teledyne does not have an authorized representative.****

During the remainder of the warranty period, the customer will pay to return the defective Good(s) to Teledyne. Teledyne will not pay airfreight or customer’s packing and crating charges.

The Limited Warranty does not cover loss or damage resulting from transportation between the customer’s facility and the service center.

The limited warranty excludes damage caused by normal wear and tear, expendable/consumable items, including but not limited to, desiccant, pH sensors, charts, ribbon, lamps, tubing, and glassware; fittings and wetted parts including valves; check valves, pistons, piston seals, wash seals, cylinders, pulse damper, diaphragms, inlet lines and filter elements, and damage due to corrosion, misuse, accident, improper installation, or failure to properly maintain as specified in the Installation and Operation Manual applicable to the Good(s). This warranty does not cover products sold under any other trademark, or for which any other warranty is specifically stated.

THIS WARRANTY IS EXPRESSLY IN LIEU OF ALL OTHER WARRANTIES AND OBLIGATIONS AND TELEDYNE ISCO SPECIFICALLY DISCLAIMS ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

Issues may often be resolved without returning the instrument to the service center. Please call the applicable Repair Services number below prior to requesting an RMA

Additional warranty terms available at www.teledyneisco.com/en-us/terms-and-conditions/customer-terms-and-conditions

Shipping Address: Teledyne ISCO – Attention: Repair Services
4700 Superior Street
Lincoln, NE 68504 USA

Mailing Address: Teledyne ISCO
PO Box 82531
Lincoln, NE 68501 USA

Phone:

Repair Services: (800) 775-2965 (Scientific Instruments)
(866) 298-6174 (Water & WasteWater)

Customer Service: (800) 228-4373 (USA & Canada)

Fax: (402) 465-3001

Email: iscoservice@teledyne.com